

# INDIAN INSTITUTE OF BANKING & FINANCE Professional Development Centre – Eastern Zone, Kolkata

# **VIRTUAL TRAINING PROGRAMME**

# **EFFECTIVE BRANCH MANAGEMENT**

06th - 08th JANUARY 2025 (3days)



IIBF has emerged as a premier institute on banking and finance education. It is the largest institute of its kind in the world and is working with a Mission to "develop professionally qualified & competent bankers and finance professionals primarily througha process of education, training, examination, consultancy/ counselling and continuing professional development programmes". Indian Institute of Banking & Finance has been awarded the ISO 21001:2018 Standard. This standard is for Educational Institutes who have achieved the required level of excellence in their academic offerings. IIBF is among the few institutes to have been conferred upon this standard

### FOR NOMINATION PLEASE CONTACT:

Mr Tusharendra Barpanda	Ms. Samriddhi Guha	Ms. Sneha Datta
Head – PDC-EZ, IIBF, Kolkata	Jr. Executive, PDC-EZ, IIBF	Jr. Executive, PDC-EZ, IIBF
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## PROGRAMME BACKGROUND

In past few years, the landscape of banking industry has undergone significant change. Changing profile of customers, fast moving technology, innovation in products, rising expectations from the service sector requires Branch Managers to possess certain set of skills. The skills need to be identified, acquired at the right time, and used effectively. Given this background, IIBF has designed this special programme for Branch Managers.

## **TARGET GROUP:**

Bank Officers – Scale I to IV, first time Branch Managers, Officials given charge of Large

Branches. Programme is suitable for existing as well as newly appointed branch heads of Rural/SU/Urban and Metro branches (General and Specialized Branches).

- ✓ Open to both Members & Non Members of IIBF
- ✓ Individuals may also register for this programme at their own cost.
- ✓ Banks may send their nominations in bulk

#### **OBJECTIVES**

To impart skills related to -

- Assessment of Branch Business Potential
- **♣** Optimization of Branch Profitability
- ♣ Efficient use of Technology for marketing, customer profiling
- PML-KYC Compliance
- **♣** Building up a Credit Portfolio for sustainable profitability
- Leave the Executing loan documents

#### CONTENT OVERVIEW

- ✓ Preparation of Branch Business Plan
- ✓ Strategies for handling campaigns for Deposit/ Retail/SME Credit
- ✓ Leveraging Information Technology to increase business
- ✓ Strategies to build up quality Credit Portfolio (Retail & SME)
- ✓ Loan Documentation, Different types of charges on security
- **✓** Maintaining Customer oriented work culture in the Branch
- ✓ Compliances- PML/KYC, Regulatory Returns
- ✓ Team Building and Time Management

<u>Date & Time:</u>
<u>06th - 08th</u>
<u>January 2025</u>
<u>(10.00AM to 5.30PM)</u>

# **METHODOLOGY**

Programme can be attended from anywhere by using devices with Internet like PC, Laptop, Tablet or Mobile. Internet connection with good speed is required to stream live Virtual sessions **through ZOOM** 

# <u>FEE</u>

Rs.6000/- per participant plus GST@18% /- aggregating to **Rs.7080/-** (In case of TDS deduction, please send us TDS certificate)

# **CORRESPONDENCE ADDRESS**

Indian Institute of Banking & Finance, PDC-EZ, Avani Heights, 2<sup>nd</sup> Floor, 59A, Jawaharlal Nehru Road, Nr. Ravindra Sadan Metro Station, Kolkata – 700020

**Last Date to Apply: 02.01.2025** 

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# INDIAN INSTITUTE OF BANKING & FINANCE Professional Development Centre – Eastern Zone,Kolkata

### **NOMINATION FORM**

**Programme Title: EFFECTIVE BRANCH MANAGEMENT** 

**Mode of Programme: Virtual Mode Date:** 06th - 08th **January 2025** 

#### **Details of Nomination (to be filled by the Banks/FIs/Other Organizations):**

Sl. No.	Name of Participant	Designation	Branch/ Office	Contact No.	E-mail Id.
1					
2					
3					
4					
5					

Fees Paid Rs	_UTR/Transaction No		Date of Payment	:
Name of Sponsoring Bank	x / FI:	<mark>GST</mark>	'N of Bank/FI:	
Address of the Bank/FI:_			Phone/Mob. No	Э.
E-mail id.:			_	

**FEE**: Rs. 6,000/- per participant plus GST @ 18% i.e. Rs.1080/- aggregating to Rs.7,080/- (In case of TDS deduction, please send us the TDS certificate). (Kindly provide your GST Number in the nomination letter to facilitate the raising of Invoice)

Programme fees may be remitted to the credit of Institute's Bank Account as below:

- ✓ **Name of Account Holder**: Indian Institute of Banking & Finance
- ✓ **Name of the Bank Branch:** State Bank of India, Vidya Vihar (West), Mumbai.
- ✓ **Savings Account No.** 37067835940 **IFSC**: SBIN0011710
- ✓ PAN No. AAATT3309D; GST No. 19AAATT3309D2ZO, State West Bengal

### **CONTACT DETAILS:**

Mr Tusharendra Barpanda	Ms. Samriddhi Guha	Ms. Sneha Datta
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# INDIAN INSTITUTE OF BANKING & FINANCE Professional Development Centre – Eastern Zone, Kolkata

### **NOMINATION FORM FOR SELF-SPONSORED CANDIDATES**

**Programme Title: EFFECTIVE BRANCH MANAGEMENT** 

**Mode of Programme:** Virtual Mode **Date**: 06th - 08th January 2025

Sl. No	Name (Mr/Mrs/Ms)	Designation	Contact No. (Mobile)	E-mail (PERSONAL)	Address (personal)	UTR NUMBER
1						

Name of Bank/ FI employed with:	
Address of Bank/FI employed with: _	
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FEE: Rs. 6,000/- per participant plus GST @ 18% i.e. Rs.1080/- aggregating to Rs.7,080/-

Self- sponsored participants are requested to kindly contact the numbers given below before making the payment.

Programme fees may be remitted to the credit of Institute's Bank Account as below:

- ✓ **Name of Account Holder**: Indian Institute of Banking & Finance
- ✓ **Name of the Bank Branch:** State Bank of India, Vidya Vihar (West), Mumbai.
- ✓ **Savings Account No.** 37067835940 **IFSC**: SBIN0011710
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